

HEALTH AND WELLBEING BOARD

Monday, 11 February 2019

Minutes of the meeting held at Guildhall at 1.45 pm

Present

Members:

Marianne Fredericks (Deputy Chairman)
Randall Anderson
Jon Averbs
Matthew Bell
Andrew Carter
Dr Gary Marlowe
Jeremy Simons
Steve Stevenson
David Maher
Kate Smith

In Attendance

Naomi Snell	- AXA PPP - Taking Care
Olivia Katis	- City and Hackney Integrated Commissioning
Jane Taylor	-City and Hackney Integrated Commissioning

Officers:

Andrew Carter	- Director of Community and Children's Services
Simon Cribbens	- Community and Children's Services
Farrah Hart	- Community and Children's Services
Ian Tweedy	- Community and Children's Services
Claire Giraud	- Community and Children's Services
Zoe Dhami	- Community and Children's Services
Julie Mayer	- Town Clerk's Department

1. APOLOGIES

Apologies were received from Deputy Joyce Nash, Chairman and Gail Beer from Healthwatch, who was represented by Steve Stevenson. The Deputy Chairman, Marianne Fredericks took the Chair.

2. DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations

3. MINUTES

RESOLVED, that – the public minutes and non-public summary of the meeting held on 23rd November 2018 be approved

4. **ANNUAL REVIEW OF TERMS OF REFERENCE**

Members considered a report of the Town Clerk in respect of the Annual Review of the Committee's Terms of Reference.

RESOLVED, that –

1. The Terms of Reference of the Board be approved for submission to the Court of Common Council in April 2019, and that any further changes required in the lead up to the Court's annual appointment of committees be delegated to the Town Clerk, in consultation with the Chairman and Deputy Chairman; and
2. The frequency of the meetings remains at 5 times a year.

5. **DEVELOPMENTS WITHIN THE PRIVATE SECTOR RE PROVISION OF CORPORATE AND INDIVIDUAL CARE PACKAGES IN A TECHNOLOGICAL AGE**

Members received a presentation from PPP Taking Care in respect of developments within the private sector aimed at assisted living and supporting carers. Members noted innovations in respect of alarms, which could detect a fall, and software which could detect whether a kettle has been switched on or a fridge opened. There were further technologies which supported bogus caller awareness.

Members noted that working carers made up a very large proportion of carers. Furthermore, their biggest reason for giving up a job or reducing working hours was a due to these responsibilities. Members also noted the availability of a helpline which aimed to give carers clarity in respect of their personal circumstances and entitlements.

During the discussion and questions, the following points were noted:

- Developers were very aware of compromising clients' privacy and the risk of hacking to vulnerable clients.
- The balance of need between personal contact and voice activated software, which might seem harsh and impersonal to some clients.
- The need to fully understand the needs of both the carer and end-user, sometimes with negotiation required on each side. Very often the preference was for the end-user to remain in their own home as long as possible.
- The medication information service was pharmacy based but all recommendations were via the patient's GP.
- Whilst grants were only available for home adaptations, there was a mixture of alternative funding streams available from local authorities, housing associations and private builders, given there were some 65,000 self-paying schemes for older people.

The Director welcomed the opportunity for officers and members to gain insight into the innovations available in the private sector and thanked PPP for their presentation. Members were reminded of the City Corporation's commitment to protecting vulnerable people and respecting those wishing to remain in unassisted living for as long as possible, as well as the City Corporation's own carers network for employees with caring responsibilities.

6. THE CITY AND HACKNEY SAFEGUARDING ADULTS BOARD (CHSAB) ANNUAL REPORT 2017/18

Members received a report of the Director of Community and Children's Services in respect of the City and Hackney Safeguarding Adults Board's Annual Statutory Report and the case studies were commended for setting out the breadth of this work. Officers accepted the value in having a common database and advised that work was underway to connect adult social care and health databases, at an early stage in commissioning, but this would be a complex and time consuming task. The Town Clerk's Head of Strategy and Performance offered to assist officers in this work.

RESOLVED, that – the report be noted.

7. INTEGRATED COMMISSIONING - PREVENTION WORKSTREAM UPDATE

Members received a report of the Prevention Workstream Director (of the City and Hackney Integration Care System). Members noted that the NHS had recently published its long-term plan and it aligned with this tone of this report.

Members noted that work had been re-commissioned by the City, Tower Hamlets and Hackney in respect of rough sleeping and the dual diagnosis of mental health conditions and drug addiction. Members also noted that the Housing First provider had gone out to tender and Groundswell had made a Healthier City and Hackney Fund bid to help rough sleepers to gain access and adhere to treatment programmes. Officers advised that Members would receive an update as the work progressed.

RESOLVED, that – the report be noted.

8. SYSTEM COMMISSIONING INTENTIONS 2019/20 AND FEEDBACK FROM ENGAGEMENT

Members received a report of the Integrated Commissioning Programme Director in respect of the System Commissioning Intentions for 2019/20 and feedback from engagement. Members noted that there would be a review and monitoring protocol for each activity and asked for assurance that the Royal London would be included, as it was preferred by City residents. In response to a question about pooled budgets, Members noted that this would be the subject of a report to the Integrated Commissioning Board and the Assistant Director had scheduled a meeting with the London Borough of Hackney's Chief Finance Officer.

RESOLVED, that – the report be noted.

9. **SOCIAL WELLBEING STRATEGY ANNUAL UPDATE**

Members received an Annual Update Report of the Director of Community and Children's Services in respect of the Social Wellbeing Strategy. The report's focus was commended and Members noted a good level of engagement from providers, following the campaign from 2 years ago, and the new Minister in this area had given the Strategy additional focus.

Officers advised that a range of early interventions for adults had been launched and some community grants were available. The importance of encouraging ownership of community activities was emphasised. Members noted that technology tuition was already in place at Artizan Street Library and Community Centre and the City of London School for Girls. Officers advised that more technology had been purchased and potential new venues were being sourced.

The Chairman had visited the Children's Library at the Barbican and found it to be very enjoyable for the children, as well as providing a good opportunity for parents to socialise. Members also noted that Golden Lane's arts and crafts activities were well attended.

RESOLVED, that – the report be noted.

10. **DRAFT CARERS STRATEGY**

Members considered a report of the Director of Community and Children's Services in respect of the Draft Carers Strategy for 2019-23. Members noted that the Strategy had been to the Chief Officers' Summit Group, where Members had made the following suggestions:

- Emphasise why the Strategy is important and why it had been created and the value of the carers' role.
- Draw out digital innovations – it was noted that this was being worked on by the Corporate Strategy Team
- To be mindful of small data sets - as they could identify individuals.

During the discussion, Members made the following suggestions, if possible:

- Expand the City Advice Centre's contract to provide a one-stop shop for carers.
- Give carers a designated Social Worker.
- Encourage carers to socialise and encourage the involvement of ex-carers and a peer support network, noting that some carers might not fully express what they need.
- Provision of training for carers, noting that courses are often self-funded.

Officers advised that Carers had been very helpful in contributing to the Strategy. Members noted that specific actions mentioned during the meeting were being included in the action plans.

RESOLVED, that – the Draft Carers Strategy for 2019-23, as set out in Appendix 1 to the report, be endorsed

11. AUTOMATED EXTERNAL DEFIBRILATORS (AED) - FINDINGS FROM CORPORATE SURVEY

Members considered a report of the Directors of Human Resources and Community and Children's Services in respect of the findings from a Corporate Survey on external defibrillators.

The Chairman advised, and Members agreed, that they were often approached in respect of the provision of defibrillators and were very supportive of them. Members were reminded that AEDs were very safe, would only function in the event of a cardiac arrest and required no training. Members also noted that the latest models did regular self-checks which prompted the owners to check the batteries. There had been a very successful installation at Keats House last year, at the suggestion of Members of the Culture, Heritage and Libraries Committee.

In response to a suggestion that the City Corporation should publish a map showing the location of AEDs, Members noted that Google maps were working with the British Heart Foundation. Officers also advised that coverage in the City was very good, particularly during working hours. However, it was suggested that coverage in the Eastern cluster could be better and there should be 24-hour availability in areas supported by the night-time economy. Members suggested that officers contact the relevant voluntary sector organisations and offer support where required.

RESOLVED, that:

- The continued development of a corporate AED policy and action plan, building on the lessons learned from the defibrillator survey and good practice guidance, be supported. *NB. This will ensure that installation of corporate AEDs is based on first aid needs assessment principles.*
- The City Corporation take no further action regarding the installation or promotion of additional public access defibrillators in the City, where there is no identified first aid need.
- The City Corporation be supported in encouraging specialist organisations and the London Ambulance Service to take this forward locally, as they are better placed to address this issue.
- The City Corporation be supported in exploring the London Ambulance Services' accreditation and whether there would be an appetite for engaging with City organisations that have their own AED's.

12. MENTAL HEALTH SERVICES FOR CHILDREN AND YOUNG PEOPLE

Members considered a report of the Director of Community and Children's Services in respect of Mental Health Services for Children and Young People, following a request from Members at the last meeting. Members noted that Tom Anderson and Matthew Bell were the new Mental Health Champions.

The Head of Corporate Performance and Strategy offered assistance in identifying trends and coverage in the light of budgetary restraints. Officers also advised that Children and Adolescent Mental Health Services (CAMHS) Phase 3 sought to reduce waiting times and funding had been committed to this. Members noted that there would also be further research once Phase 3 had been completed.

RESOLVED, that – the report be noted.

13. HEALTH AND WELLBEING BOARD UPDATE REPORT

Members received the Health and Wellbeing update report of the Director of Community and Children's Services. In response to questions in respect of the current model of GP-based digital care, Members noted that, currently, there was a need to de-register from GP services first and then re-register if required later. Furthermore, some digital services had very stringent criteria for selecting patients and this could result in terrestrial GP services being left with patients with more complex needs, but no extra funding. Members suggested that a mid-point; i.e. a prevention stream, would be more helpful but without the need to de-register and re-register. It was noted that this is the intention of the NHS long term plan.

Members noted that, whilst the number of children's vaccinations was falling in London, the Neaman practice in the City was stable. Members were reminded that non-resident children attending City schools did not fall within the City's jurisdiction with regards to vaccination and immunisations, although schools are advised to remind parents to ensure their children are up-to-date with their schedule of vaccinations.

Officers advised that the NHS Long Term Plan, launched in January 2019, focussed very much on the NHS and clinical solutions. However, the Association of Directors in Public Health were concerned that the plan might be undeliverable without an increase in local authority public health funding and there was likely to be lobbying in this area.

Finally, Members noted new staffing arrangements in place; including an interim placement from Healthwatch to work on consultation responses and a Community Voice Manager, who would be in post from 1 March, ahead of a CCG event in March. Members also noted that Healthwatch had a stall at the City Residents Meeting on 8 May 2019.

RESOLVED, that – the report be noted.

14. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD

There were no questions.

15. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

There were no items.

16. **EXCLUSION OF PUBLIC**

RESOLVED, that – Under Section 100A (4) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act.

Item No

17

Para No

7

17. **NON PUBLIC MINUTES**

RESOLVED, that – the non-public minutes of the meeting held on 23rd November 2018 be approved.

18. **NON PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

19. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There were no items.

The meeting ended at 3.15pm

Chairman

**Contact Officer: Julie Mayer – Tel: 207 3321410
Julie.mayer@cityoflondon.gov.uk**